

# MCTC lowers the rate on all broadband packages!

New lower monthly pricing is as follows:

6MB (includes free voicemail with email notification) .....	\$54.90
3MB .....	\$49.90
1.5MB (new speed up from the 1MB) .....	\$39.95
768K .....	\$38.90



**GET A FREE MODEM!** New Broadband customers eligible for a free modem, a \$75.00 value! Upgrading customers to a 3MB or 6MB are eligible for a free modem if you do not have the ADSL 2+. **Hurry, this is a limited offer!**

\* Monthly pricing shown includes internet charges and does not include local charges or customer premise equipment. Free modems are available to new High Speed customers or customers upgrading to the 3MB or 6MB package. Upgrading to our 3MB or 6MB service will require a ADSL 2+ modem. Those customers upgrading to 3MB to our 6MB service, who already have the ADSL 2+ modem, are not eligible for the new modem. Some restrictions may apply. Offer good until 12/31/09.

## Business Office Closures:

*Monitor Cooperative Telephone Company will be closed on the following dates:*

Wednesday, November 11th for Veteran's Day

Thursday & Friday, November 26th & 27th for Thanksgiving

Thursday & Friday, December 24th & 25th for Christmas

Friday, January 1st, 2010 for New Years Day

## 2009 MCTC Board of Directors



**Board Chair**  
Barbara Iverson  
503.634.2672



**Vice Chair**  
Patricia Wallace  
503.634.2546



**Secretary/Treasurer**  
Kirk Metteer  
503.634.2345



**Director**  
Dean Augustus  
503.634.2730



**Director**  
John Annen  
503.634.2589



15265 Woodburn-Monitor Rd NE • Woodburn, Oregon 97071 • Phone: 503.634.2266 • Fax: 503.634.2900

"Monitor's Mission is to deliver reliable, global communication links to your local community"

# MCTC Membership Newsletter

- Operation Cooperation
- Featured Employee: Merryl DeMott
- MCTC's Senior Payout of Capital Credits
- Having Computer Troubles?
- Christmas Already?
- FREE MODEM Special Offer

4th Quarter 2009

## Operation Cooperation

*The day could not have been better!!*

On Saturday, September 26, 2009, we had great weather, met good friends, and had wonderful food, along with exciting entertainment, which all made for an enjoyable and fun filled day. This was the first year for The Reptile Man to join us, and he had the entire crowd fascinated with his educational and exciting presentation of reptiles. A vast assortment of small and big creatures, some were venomous species (de-venomed-of course), but all were very thrilling, and the kids loved the interaction.

Bingo, monster truck bouncy house, crafts, coloring drawing, hula hoop contests, raffles, and cash prizes, gave everyone something to participate and compete in, and also enjoy.

Thanks for the great turn out, and the sense of community that we all shared in. 2663 It was a great day to share a BBQ with our members and their families, and make new friends in the area. We look forward to seeing you next year!

## Find the Hidden Phone Numbers!

*We have hidden three telephone numbers inside this newsletter (last four digits only). If you locate your phone number, call the MCTC Business Office at 503.634.2266 and we will apply a \$10.00 credit to your next telephone bill.*



## Featured Employee: Merryl DeMott

Merryl DeMott has worked at Monitor Cooperative Telephone Company for eight years, in Customer Service Support. Being a Customer Service Support Representative she has many roles, which include working with customer service orders, customer payments, patronage, and DirecTV. Monitor Telephone, being a cooperative, Merryl continues to update and locate current and previous members for our Capital Credit Allocations.

With the increasing FCC regulations, she keeps our Customer Member records in compliance. 2445

She has seen many changes in the telephone company over the years. Merryl has been a key employee with the launch of online payments and credit card payments. Another change has been high speed broadband with our increasing speeds to keep up with our customers' demands. Please give her a call at 503-634-2266, if you wish to take advantage of these services.

## Attention!! Members 75 Years and Over

*It's that time of year again, for Monitor Telephone's Senior Payout of Capital Credits.*

This annual senior payout, adopted in 2006, offers seniors, age 75 and over, to receive their capital credits in full. Many of our members know this is one of the many great benefits of belonging to a Cooperative, and current members continue to receive their patronage allocations. So, if you qualify, and would like this early payout, a request form is available on our website, [www.monitorcoop.com](http://www.monitorcoop.com), under forms, or you may call the business office at (503) 634-2266 for more information. As a reminder to those who have filled out this form in previous years, you do not need to submit another request form. Take advantage of this disbursement, and start enjoying your capital credits today!

## Having Troubles?

Do you constantly have computer troubles? Maybe just need help installing a new piece of hardware or software? Monitor Telephone Company can help you! We can install your equipment or software or help you learn to use it! With a wide variety of computer services ranging from virus eradication and networking, to software installation and hourly training, Monitor Telephone Company is here for your computer needs. For a full list of computer services or to schedule an appointment, please call the business office today at 503-634-2266.

## Christmas Already?

*It's not too early to think about the upcoming Christmas Season.*

On your list of holiday errands, please be sure to include a visit to our commercial office in December, and see what special gifts Santa has for you this year. 2679 We enjoyed sharing the poinsettias and candy with you last year, and I'm sure that Santa has something extra special up his fur trimmed red sleeves this year.

*Remember, come into the commercial office December 7th through the 15th, and see what Santa has brought you! Monitor Cooperative wishes all of you a safe and wonderful Christmas Season with your family and friends, and we look forward to providing you with the best service and technology in the New Year.*