MONITOR COOPERATIVE TELEPHONE COMPANY

Customer Notice

Dear Unlisted/Non-published Customer:

This letter is to inform you of a significant change in the manner in which your telephone service will be treated in the future, and since your telephone number is not published in our telephone directory, it is important that you understand your rights in this matter.

Recently, the Federal Communications Commission (FCC) ruled that under certain circumstances, the Billing Name and Address (BNA) of unlisted/non-published subscribers could be released to inter-exchange carriers for uses other than marketing purposes. The most prevalent requirements for releasing BNA information is to effect proper billing for certain types of calls. For instance, calls such as collect, third number or telephone company joint use calling card calls may be carried by an inter-exchange carrier, who *a*) is not your prescribed inter-exchange carrier, and *b*) does not have a billing contract with your telephone company. Under these circumstances, the carrier does not know who to bill the call to, and therefore, must request the BNA from the telephone company in order to bill the call.

With the FCC's ruling, your BNA can be released to inter-exchange carriers when requested in order to bill such calls as described above. You should also know that your BNA can be released for several other reasons which include verification for pre-subscription and new address purposes, fraud prevention and similar non-marketing purposes.

As an unlisted/non-published customer, you have a choice. You may decide that you have no reason not to have you BNA released when requested. If such is the case, there in nothing more for you to do. However, if you do not want your BNA released, your ability to make third number, telephone company joint use calling card calls, or to receive collect calls will be denied. Should you wish to prohibit your BNA release, you must sign and return the attached form to our office within thirty days of receipt. This ensures that your BNA will not be released for any purpose. We at Monitor Telephone Company, sincerely regret any inconvenience or concerns that these FCC rulings may cause. Should you have questions, please do not hesitate to call the business office at 503-634-2266.

Sincerely,

Geri Fraijo, General Manager

This is to advise you that, under no uncertain circumstances, is my Billing Name and Address information to be released to anyone for any purpose. I understand that I will not be able to place third number and telephone company joint use calling card calls or receive collect calls on my telephone number.

Signed_____Telephone Number_____

15265 Woodburn Monitor Hwy NE Woodburn, OR 97071
phone: 503-634-2266 fax: 503-634-2900